

Third Quarter 2023 Earnings Release

October 27, 2023





The financial information in this document is consolidated earning results based on K-IFRS.

This document is provided for investors' information before Q3 FY2022 reviewed financial statements are released. The review outcomes may cause some parts of this document to be revised.

This document contains "forward-looking statements" - that is, statements related to future, not past events.

In this context, forward-looking statements often address our expected future business and financial performance, and often contain words such as "expects", "anticipates", "intends", "plans", "believes", "seeks", or "will". Forward-looking statements by their nature address matters that are, to different degrees, uncertain.

For us, particular uncertainties which could adversely or positively affect our future results include: the behavior of financial markets, including fluctuations in exchange rates, interest rates and commodity prices; strategic actions including dispositions and acquisitions. These uncertainties may cause our actual results to be materially different from those expressed in this document.

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- **Q**3 2023 Summary
- Financial Summary (K-IFRS consolidated)
- Consolidated Revenue
- Consolidated Operating Profit
- Business Objective

Financial Performance
Top-line growth &
Margin defense YoY

- ✓ Defensed GP, centered on digital offerings and overseas non-Samsung clients
- ✓ Turned to net growth in OP through overseas-focused sales and SG&A expenses efficiency

2
Service
Digital 55%

- ✓ Expanded overseas digital biz. with dotcom, E-commerce
- ✓ Diversified digital service coverage with digital transformation

3
GEO Markets
Non-Samsung +8%↑

- ✓ Extended overseas non-Samsung client biz. coverage and the volume
- ✓ Decreased in biz volume of major clients due to delayed economic recovery

Clients

(Non-Samsung
driven) NA, China,
LA growth↑

- ✓ Continued strong growth in North America, China, and Latin America
- ✓ Negative growth in Europe, India, and SEA but solid growth in NA, led by McKinney

Financial Summary (K-IFRS consolidated)



(KRW billion)

| | Q3 2022 Q3 2023 Grandle | | | Q3 YTD | Q3 YTD | |
|---|-------------------------|---------|--------|---------|---------|--------|
| | Q3 2022 | Q3 2023 | Growth | 2022 | 2023 | Growth |
| Revenue (Gross Profit) | 402.0 | 400.9 | - | 1,125.4 | 1,189.7 | 6% |
| SG&A | 308.9 | 307.5 | - | 885.8 | 958.2 | 8% |
| Operating Profit | 93.1 | 93.4 | - | 239.6 | 231.5 | ∆3% |
| Non-operating Expenses and Income | 4.6 | 6.9 | 57% | 13.4 | 19.7 | 46% |
| Income Before Income Taxes | 97.7 | 100.3 | 3% | 253.0 | 251.2 | ∆1% |
| Net Income | 64.6 | 66.1 | 2% | 171.1 | 172.8 | 1% |

Consolidated Revenue Summary



Consolidated Revenue : Q3 2022 402.0B \rightarrow Q3 YTD 2023 400.9B (\triangle 1.1B \downarrow)

- \Box HQ (KRW): Q3 2022 91.9B → Q3 YTD 2023 88.0B (\triangle 3.9B↓)
 - Slow recovery in the domestic AD industry led decrease in both Samsung and non-Samsung biz. volume
- \Box Subsidiaries (KRW): Q3 2022 310.1B → Q3 YTD 2023 312.9B (+2.8B↑)
 - Defensed GP by expanding non-Samsung digital biz. coverage and volume, despite negative growth in Europe, India, and SEA

(KRW billion)

| | | | | Q3 YTD | Q3 YTD 2023 | |
|--------------|---------|---------|--------|---------|----------------|--------|
| | Q3 2022 | Q3 2023 | Growth | 2022 | | Growth |
| HQ | 91.9 | 88.0 | ∆4% | 268.2 | 260.8 | ∆3% |
| Subsidiaries | 310.1 | 312.9 | +1% | 857.2 | 928.9 | +8% |
| Total | 402.0 | 400.9 | - | 1,125.4 | 1,189.7 | +6% |

Consolidated Revenue | by Service



☐ By Service : Expansion of digital biz. coverage centered on overseas platform management

| | | 2015 | 2020 | 2021 | 2022 | Q3 YTD 2023 |
|-----|--------|------|------|------|------|----------------|
| Dig | gital | 28% | 43% | 50% | 53% | 55% |
| ВТ | L | 42% | 35% | 30% | 30% | 29% |
| | Retail | 22% | 21% | 20% | 19% | 18% |
| AT | L | 30% | 22% | 20% | 17% | 17% |

☐ By Clients: Expansion of biz. service coverage for existing non-Samsung, focusing on overseas market especially in NA and China







Consolidated OP : Q3 2022 93.1B \rightarrow Q3 2023 93.4B (+0.3B \uparrow)

☐ Conversion to net growth in OP by managing SG&A expenses within the growth rate of GP

(KRW Billion)

| Q3 2022 C | | 02.2022 | 2 2022 | Q3 YTD | Q3 YTD | | |
|------------------|-------------|---------|---------|--------|---------|---------|--------|
| | | Q3 2022 | Q3 2023 | Growth | 2022 | 2023 | Growth |
| Re | evenue (GP) | 402.0 | 400.9 | - | 1,125.4 | 1,189.7 | 6% |
| | SG&A | 308.9 | 307.5 | - | 885.8 | 958.2 | 8% |
| | Salaries | 217.8 | 218.2 | - | 635.3 | 687.2 | 8% |
| | Others | 91.1 | 89.3 | ∆2% | 250.5 | 271.0 | 8% |
| Operating Profit | | 93.1 | 93.4 | - | 239.6 | 231.5 | ∆3% |
| | ОРМ | 23.2% | 23.3% | +0.1%p | 21.3% | 19.5% | ∆1.8% |

 \times No. of Overall employees: Sep 2022 \rightarrow 6,872 / Dec 2022 \rightarrow 6,887 / Sep 2023 \rightarrow 7,000

· Overseas : Sep 2022 \rightarrow 5,461 / Dec 2022 \rightarrow 5,452 / Sep 2023 \rightarrow 5,602

☐ Business Opportunities

NA

- Develop new digital services in dotcom
- Expand service coverage in CRM/Front-end development
- Gain new non-Samsung clients

Europe

- Expand biz. service coverage for existing non-Samsung clients
- Secure Olympic related biz. for Samsung Electronics
- Develop new non-Samsung clients

China

- Upgrade e-Commerce and dotcom
- Expand service coverage in performance marketing for DTC
- Enhance non-Samsung clients portfolio

Emerging Markets

- Upgrade dotcom and e-store
- Expand service coverage in FFM/CRM
- Gain new non-Samsung clients
- Establish new biz. branches

HQ

- Expect recovery in AD industry
- Expand service coverage in performance marketing for DTC
- Gain new non-Samsung clients



Minimize external uncertainties by offering DTC and performance marketing

Top-line Growth Rate +5%↑ and Margin Defense

Margin Defense ①: Top-line growth

- Expanding digital biz. service such as in DTC, etc.
- ✓ Exploring new clients' biz. opportunities

Margin Defense 2: OP Margin

- ✓ Improving the efficiency of SG&A expenses
- Enhancing risk management by restructuring the organization

Recession

Core Business

- ✓ Continuing the search for M&A
- ✓ Developing new biz. Opportunities such as e-commerce, etc.

Shareholder's Value

- Maintaining dividend policy
- ✓ Establishing ESG management

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